

eRx

script exchange

Scan every script

- Save time
- Save money
- Reduce errors

The future is eHealth
REGISTER NOW
eRx.com.au

PATIENT'S MEDICARE no.:
Pharmaceutical Benefits Entitlement number
 Safety Net Entitlement Card holder (cross relevant box) Concessional or dependent (PBS) beneficiary or Safety Net Concessional Card holder

PATIENT'S NAME:
ADDRESS:

DATE
PBS RPBS Script ID: BRAND SUBSTITUTION NOT PERMITTED

PATIENT'S MEDICARE no.:
Pharmaceutical Benefits Entitlement number
 Safety Net Entitlement Card holder (cross relevant box)

PATIENT'S NAME:
ADDRESS:

Pharmacist's name
Pharmacist's address

Doctor to sign on back and duplicate

Please turn over for privacy note

I certify that I have received this medication and the information free or concessional pharmaceutical benefits is not false or mis-

Date of supply _____ Patient's or ap- _____

4804 (01/05) _____
Agent's address _____

eRx 26BPX2-HGFNCRM71263

How many do you scan?

eRx Facts & Tips for Pharmacy

Pharmacists share their eRx experiences in these tips and facts.

How many pharmacists use eRx?

- 4,300 pharmacies use eRx every day.

How often do they use it?

- Best practice pharmacies scan 95% of their scripts and take full advantage of this free service, whilst other pharmacies scan less than 5%.

How reliable is eRx?

- eRx's security and privacy is 100% reliable.
- From time to time network factors can affect how well scripts scan in your pharmacy. However network performance has improved significantly and continues to improve every day.
- If you experience scanning problems or 'script not found' errors there could be a problem with internet services or software at either your pharmacy or doctor. Let us know so we can help.

How many doctors are using eRx?

- 20,000 doctors use eRx every day.
- eRx doctor numbers have increased substantially over the past 6 months, thanks in part to quality care requirements on GPs that now includes eRx.
- Keep looking for barcodes on originals. You will notice more and more appearing!
- Let eRx know which doctors in your area are not yet connected and we can assist them with getting started.

“

I use it whenever I see a barcode. Things are so busy now, there's so much to do. This really saves me some time. It improves the efficiency of dispensing. ”

- Jeremy Chan, Bull & Owen Pharmacy

“

More and more scripts are scanning. I've noticed a real improvement in the last few months. It's speeding things up a lot which is great. The last pharmacy I worked at didn't have eRx and dispensing was so slow. ”

- Briony Kidman, St Leonards Pharmacy

“

Reliability has improved dramatically over the last 12 months. It's free. It's fantastic. Why wouldn't you use it? ”

- Chris Walsh, Chris Walsh Pharmacy, Drysdale

“

Got my GPs sorted ages ago and life is good. If every script has an eRx bar code (and believe me the system works) then everyone wins. Biggest of all is patient safety. Go and work in a country area where every town in a district has got on board (Doctors and pharmacies) and see what a difference it makes. I can dispense 200 scripts and only have to manually type 20 scripts in certain areas. Bliss! ”

- David Haworth, Pharmacy Locum

How much time does billing paperwork take?

- None. It used to be a manual process, however it is now automated. Online PBS Claiming was introduced in April 2012 so you no longer need to submit reports or paperwork.
- To make the process even easier, you can register your bank details with eRx and any outstanding invoices will be direct debited 30 days after they are issued.

How much does it cost to use eRx?

- eRx is cost neutral. All fees charged by eRx are pre-paid to the pharmacy through the 5th Community Pharmacy Agreement. eRx never charges more than the amount the pharmacy receives from Medicare via PBS Online.
- Medicare pays the incentive payment along with your other PBS payments, there is no need to submit reports or any other paperwork.
- eRx will invoice you after you close a claim and payment is due in 30 days, well after you would have received your incentive payment from Medicare.

Why is the barcode on the duplicate side of the script?

- The eRx barcode is on the duplicate side. This is because there is insufficient room (or 'real estate') for the barcode on the original side of the script.
- In time we expect that prescription paper design will change to provide a place for the barcode on the original side, but for now you simply need to flip over every script and scan.

Do I have to use the eRx barcode for my own repeats?

- You should scan your own barcode for your own repeats.
- If the repeat you are dispensing was printed in your pharmacy ("own repeat") then you can use either barcode. eRx still works in the background of most dispensing softwares.

“ I keep running into pharmacies that don't realise that the eRx fees are reimbursed via PBS Online. We need to get the word out there! If every script has an eRx bar code (and believe me the system works) then everyone wins. Biggest of all is patient safety. ”

- David Haworth, Pharmacy Locum

“ We just love it. We get all the information needed in next to no time. Saves pharmacist valuable time. ”

Stephanie Couper
- Griffiths Chemmart Pharmacy
Charters Towers

“ I don't forget to turn the script over any more. It's more a matter of if I turn it over and the barcode's not there I get disappointed. You've got to have rocks in your head not to use this. ”

- Rod Wright, Drysdale

“ eRx is one of the greatest advances in dispensing of the last decade. Our time spent in entering patient details been dramatically reduced and this has been the greatest positive impact on dispensary efficiency since the introduction of computers. I wish it was mandatory! ”

- David Dunbar, Culcairn Pharmacy

What if my scanner doesn't read the barcodes?

- If your scanners or software are not up to date you can experience difficulties scanning. The Motorola DS9208 2D Desktop Barcode Scanner is reported to be the best scanner, and will also make your own repeat and drug scan checking much quicker.
- The eRx barcode is wider than some other barcodes because of the level of security needed for keeping prescription information safe and secure.
- Try holding the script slightly further away from the scanner. If you continue to experience problems let us know so we can fix it for you.

What if it slows down my computers?

- eRx shouldn't slow down your computer! If it is, it may be that your software or scanner need updating.
- The early performance issues that were occurring for dispensing vendors have been fixed, however if you do continue to experience issues please let us know.

Why not just type my scripts like always?

- Old workflow habits take a while to break. The more barcodes you scan, the better it gets.
- Scanning every script means less mistakes and increased time efficiency.
- eRx is a vital part of pharmacy's involvement in our eHealth future.

“ Get a good scanner – just do it! This week I finally risked spending \$500 on a hopefully better scanner than the cheapie one I have been klutzing around to get it to work – after ten seconds frequently... It IS better – MUCH! Love it. Reads eRx bar codes quick as a flash, with all the benefits of new patient, new doctor, Authority details... It is not only slick. It also has security implications, obviating my wrong reads for unusual strength or quantity. ”

- Peter Allen, AusPharm 11 March 2013

“ When I see a script from an out of town customer I think YES! How good is that! Especially when it is a new doctor with a really long, hard to spell name. ”

- Chris Walsh, Chris Walsh Pharmacy, Drysdale

“ Our Techs are newly trained so they don't have old habits. They look for and scan that barcode religiously. ”

- Sinead, Grogan's Chemmart

“ I tend to use it more than the other pharmacists here. I'm fairly newly registered. I find it very handy. It's definitely gotten better over the last 12 months. ”

- Simone Langenhuizen
Colac Healthwise Pharmacy



REGISTER NOW AT

www.eRx.com.au

SCAN EVERY SCRIPT!