eRx script exchange

news

May 2011

Australia's **first** nationwide e-prescription solution

(!) Have you registered for eRx e-scripts?
Register now to ensure that your customers experience the safety and quality benefits of e-scripts – **www.eRx.com.au**

What's New

10,000 + doctors and 3,800 + pharmacies using eRx

Doctors
- Your patient's dispensing history update
- News from the Best Practice Summit

Pharmacy
- Industry news from APP 2011

Pharmacists
Why use eRx?
- Patient safety is improved
- More efficient dispensing
- More time with your patients
- It's zero cost

Doctors
Why use eRx?
- Patient safety is improved
- Know if your patients collect their medicines
- No new hardware or software
- It's free

Doctors:
Are your patients taking their medicines?

See page 2

Pharmacy news from APP 2011

The importance of joint pharmacy and GP involvement in making safer health systems available to patients was centre stage at this year's APP conference, Australia's leading pharmacy event for sharing of news, industry trends, and professional networking.

As Jason Bratuskins, Pharmacist Consultant for eRx Script Exchange, describes, "This was strongly emphasised by the number of pharmacies who have teamed up with their local GPs to come online. We saw recognition that greater numbers of electronic prescriptions and scripts translates to a safer experience for more and more patients throughout the community. This also results in more of the benefits being carried through to doctors and pharmacies. For doctors, this means the ability to see notification of medication dispensing, and for pharmacies, the efficiency improvements in dispensing original and repeat prescriptions."

The relationship between vital health infrastructure such as eScripts and the importance of local engagement between doctors and pharmacies was also highlighted by the Federal Government's

• Continued on page 4

Best Practice Summit for doctors

David Freemantle, National Project Director, eRx Script Exchange, presenting at the Best Practice Summit

Congratulations to Best Practice on the success of their inaugural summit for doctors and medical professionals in March, focusing on innovations and technology directions in clinical and management software for general practice.

eRx Script Exchange was a major sponsor, and showcased a number of new benefits for doctors throughout the summit. According to David Freemantle, National Project Director, eRx Script Exchange, doctors were particularly interested in the ability to see:

- whether patients are collecting their medicines
- which local pharmacies were already connected to eRx.

"The doctors we spoke to were very interested in being able to see which pharmacies in their local area were already dispensing eScripts. They were extremely positive about the take-up rate of ePrescribing. Overall, they saw the demonstration of eRx benefits as a very positive development for e-health in Australia."

To find out how to connect eRx Script Exchange in your practice, or to find out which pharmacies in your area are already online, contact eRx.

Doctors: Are your patients taking their medicines?

Do the scripts you write get dispensed? Do your patients get exactly what you prescribed? With eRx your clinical software will be automatically updated when your patients collect their medicines.

Your clinical records can now include your patient's dispensing history. The process works in the background and so the information is there ready whenever you need it. It's safe, secure and easy. eRx is independently accredited for privacy and security. It's also free for doctors.

Knowing your patient's true dispensing history can be useful for patients with chronic disease management who might have forgotten to regularly take their medication and are still reporting symptoms. Checking their dispensing history will allow you to see how regularly their medication is being dispensed.

Other useful scenarios include mental health issues or sensitive medications where a patient has misplaced a script or forgotten whether they have had old scripts
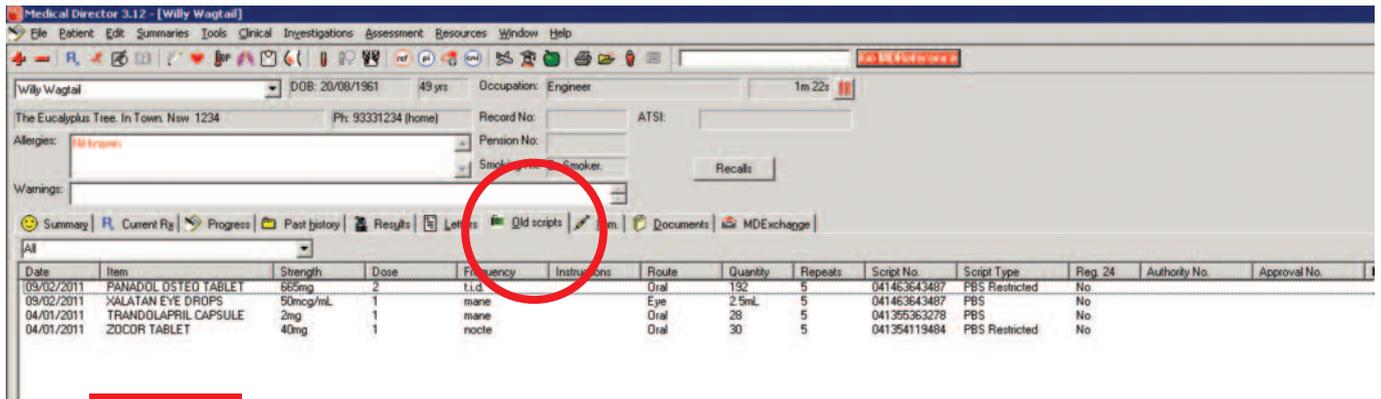
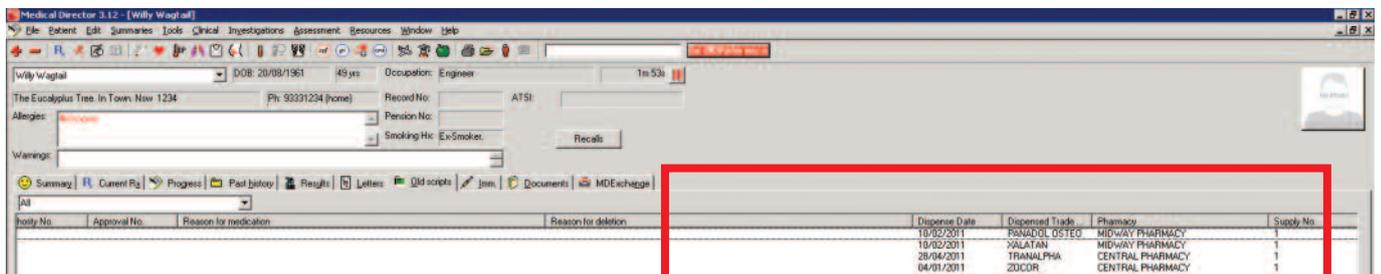# How to find your patient's dispensing history

Medical Director

Step 1

Open the Patient Record

Step 2

Select the "Old Scripts" tab to view all scripts previously written for that patient

Step 3

Scroll to the right until you can see columns: Dispense Date, Dispense Trade Name, Supply No., Pharmacy

Step 4

If the script has been dispensed in an eRx-enabled pharmacy, these columns will be populated.

Step 5

To move the columns to appear on the screen without having to scroll right, click on the column heading and drag to the left.

Doctors: Are your patients taking their medicines? • *Continued*

dispensed. You can very quickly check this by looking at their clinical record.

eRx is fully integrated into Australia's leading clinical software packages for maximum privacy and security. There's no spyware or data scraping and no additional software required.

Once you turn eRx on, your scripts can be downloaded safely and securely at the pharmacy. Patient safety is also improved through reduced potential for transcribing errors.

eRx is already installed in over two-thirds of Australia's community pharmacies.
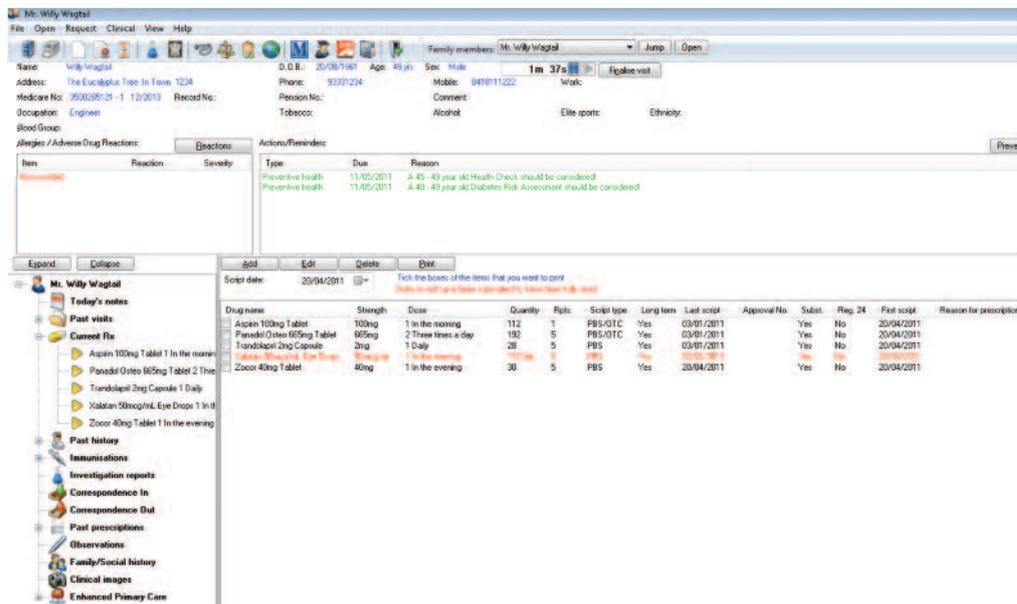
Dispense Notifications are available for Medical Director and Best Practice users now (see instructions below). Zedmed, Genie and other leading packages will include Dispense Notifications in the near future.
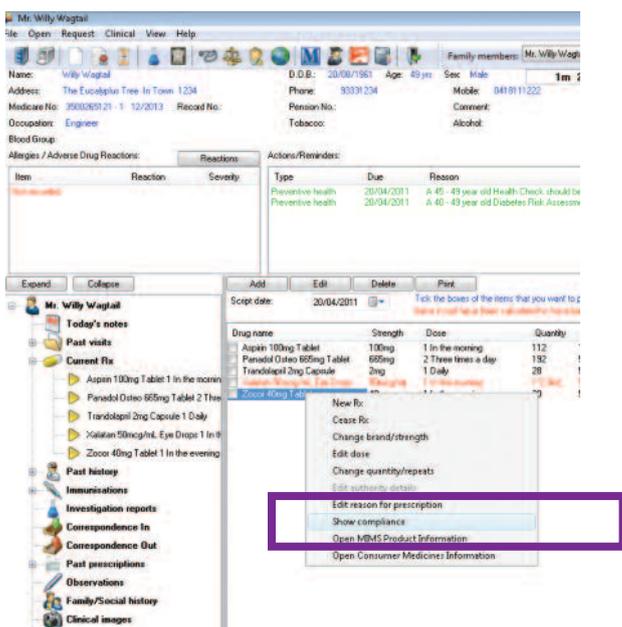
Best Practice

Step 1

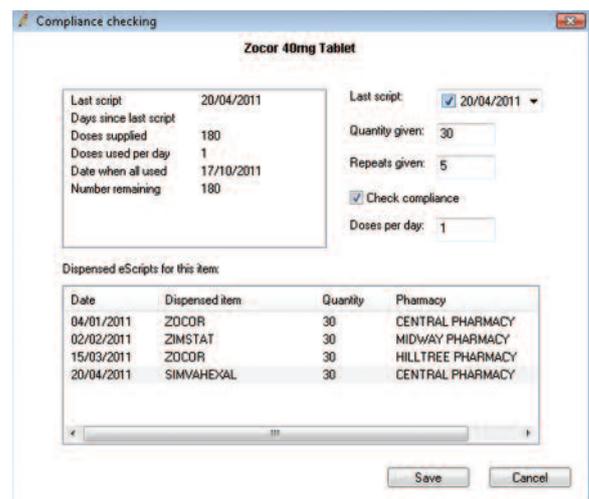Open the Patient Record

Step 2

Right click on the prescription you would like to check

Step 3

Select "Show compliance"

Step 4

"Compliance checking" screen shows original prescription information at the top with each dispense of the script listed in the "Dispensed eScripts for this item" section in the lower half of the screen.

Pharmacy news from APP 2011

announcement of MedView, one of nine major new e-health projects.

The project will see a Geelong-based consortium of local doctors, pharmacy organisations and IT providers taking a lead role in the rollout of e-health, with development of a system enabling doctors to see their patients' medication history through MedView.

Minister for Health and Ageing Nicola Roxon emphasised that all nine projects would provide practical examples of how e-health can lead to improved health care. "Most importantly, these projects can help to reduce the chance of medical errors and save patients from having to repeat their health history every time they visit a new doctor."

NEWS FLASH

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We are pleased to welcome **CPIAM** as the latest vendor to join eRx Script Exchange.

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